

ZRA going e

**ZAMBIA
REVENUE
AUTHORITY**

**Working
To Serve You
Efficiently**

e-customs

Customs Services Division

ASYCUDA
world

Welcome to the world of E- Customs
*from tedious Manual processes to Asycuda 2.7,
then to Asycuda++
...and soon moving to*

ASYCUDAWORLD

**an Online system, more robust and user friendly,
paperless, anytime and anywhere**

The sure way to go!

Phase I Roll-Out

Asycuda World Launch

Pilot at Kenneth Kaunda International Airport

28th October 2013

1st November 2013

Roll out

Lusaka Port, Chirundu, Livingstone, Kariba 22nd November 2013
to 31st December 2013

Major milestones Coming in 2014 on AsycudaWorld

- Roll-out to the rest of the Stations
- Implementation of an electronic Single Window for Zambia to connect Other Government Agencies involved in trade logistics
- Customs to Customs connection for electronic data exchange with neighboring countries

Customer Service Center & Call Center

Tel: +260 211 383228/ 383232

+260 211 381111 / 0971 281111

Email: advice@zra.org.zm